

About Helpdesk

E-Mail: help-it@mpimet.mpg.de

Room: d0017 (DKRZ building, ground floor, Bundesstr. 45a, 20146 Hamburg)

Phone: +49-40-41173-361

Fax: +49-40-41173-356

Helpdesk office hours

Monday - Friday:

09:30 - 12:00 at the office

13:00 - 17:00 from remote



If you want to enter the DKRZ building after 1:00 pm please ring the bell "CIS" to your left at the front door (Bundesstr. 45a).

Postal address

CIS - Central IT Services
Max-Planck-Institute for Meteorology
Bundesstr. 53
D-20146 Hamburg, Germany



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